

**SONY**

Video Products  
Service Bulletin

Sony Service Company - Technical Services  
A Division of Sony Corporation of America  
Sony Drive, Park Ridge, New Jersey 07656

**Model:** SLV-353UC/373UC/555UC/575UC/  
676UC/757UC/R5UC

**No. 155**

**Subject:** Erratic/No Loading of Tape,  
No/Noisy Eject

**Date:** April 15, 1991

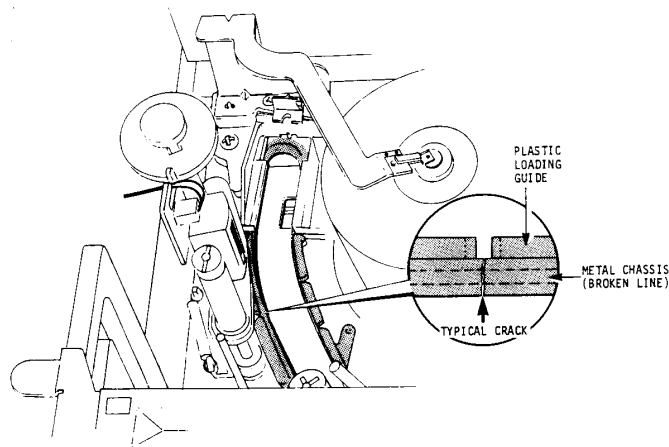
**Symptom:**  
(62)

The plastic loading guide in the above machines may crack, causing the shuttle assemblies (left and right) to catch on the protrusion of the crack. This can cause no or erratic loading, tape damage, no eject, or noisy loading and eject.

**Solution:** If this problem occurs, please replace the shuttle assemblies with an improved type. If necessary, pare off any large protrusions with a sharp knife. Part numbers are unchanged, and are available immediately from the Kansas City Parts Center.

**EXAMPLE:**  
SLV-R5UC

Ref. No.	Description	Part Number
257	Shuttle Assembly (Left)	X-3727-786-1
280	Shuttle Assembly (Right)	X-3727-787-1



Reference: HV-915003

PRINTED IN U.S.A.  
CSV-2391-1

CSV-2 VHS